

How to Shop / Delivery

How to Shop:

Please follow these quick steps to make ordering your items easy:

1. Visit <https://www.medikist.com/shop/>
2. Select a Category:
 - Health & Pharmacy
 - Skincare
 - Vitamin & Supplements
 - Sports Nutrition & Supplements
 - Fine Fragrances
 - Sexual Health
 - Eyewear
 - Pura Vida
3. Click on a product for more details.
4. Click Add to Cart to select the item you require (price is inclusive of VAT)
5. Click Show Cart to see selected products and to change quantity or remove item.
6. Continue shopping or Proceed to checkout.
7. Your cart will be displayed, if you are happy with your cart, proceed to checkout.
8. Select Shipment method - click save (delivery fee added to total)
9. Add special notes / instructions eg. to choose a particular flavour of product etc
10. Click Terms of Service - click Check Out Now
11. Click Terms of Service - click Purchase Now
12. You will then be taken to the secure Payfast site to complete payment.
13. A Thank You page will confirm your order.
14. Please check your email for confirmation of your order and payment.
15. You will be notified via email when your order has been dispatched and when you can expect delivery.

Delivery

16. Please note delivery will take between 3-7 days from order confirmation.
17. Orders placed on weekends and public holidays will be attended to on the first business day thereafter. You will receive notification via email once the order has been dispatched or ready for collection at the chosen branch.
18. We deliver between 9AM and 5:30PM Tuesdays and Fridays only. Kindly check we have the correct address and ensure you are either at home during delivery. Should you not be at home at the time of delivery, please contact us to re-arrange delivery.
19. We strive to ensure the stock levels are 100% accurate, however this may not always be possible. Should it happen that any product is out of stock, we will either offer you an equivalent product, notify you how long it will take for new stock to arrive, or provide you with a full refund.
20. We reserve the right to adjust delivery costs on orders over 5 Kilograms (Kg).

FREE DELIVERY FOR ORDERS OVER R500 - PMB ONLY!

Please also feel free to contact us Mon to Fri 9AM - 4PM via telephone: +27 (0)33 3874109 / 4032 or email: info@medikist.com regarding any queries.